DWS and NetPro Sign Strategic Marketing Agreement
*GroupWise Customers to Benefit from New Partnership Designed to
Ensure GroupWise Availability and Performance*

(Boston, MA — May 16, 2000) — DWS, the world's largest dedicated provider of GroupWise design, installation, and support services, announced today that it has signed a joint marketing agreement with NetPro, developers of the first GroupWise-specific monitoring and troubleshooting solution. NetPro Computing, Inc.®, the leading provider of directory infrastructure management software, will work cooperatively with DWS to ensure that mutual Novell (NASDAQ: NOVL) GroupWise customers will have the product and hands-on expertise they need to ensure the end-to-end health, reliability and performance of their GroupWise implementations.

Under the terms of the new agreement, DWS and NetPro will cooperatively market their software and services. To that end, the agreement includes joint referral support, product training, as well as cooperative marketing exposure and support.

"NetPro has been working informally with DWS for more than a year and we are thrilled to formalize and expand the relationship to deliver dedicated products and services with our customers' needs in mind," said David Duckworth, Vice President of Business Development for NetPro. "Not only will customers benefit from MailCentral's monitoring and troubleshooting capabilities, they'll also have access to DWS' considerable expertise in the GroupWise arena. This is a highly beneficial partnership for everyone involved."

"Email has become such a business-critical service that it absolutely demands 24x7 availability," said Dave Strickler, President and CEO of DWS, headquartered in Boston. "Without effective products and specialized expertise, it's difficult for administrators to ensure consistent uptime. Together, DWS and NetPro will deliver that. MailCentral monitors the GroupWise environment much like a smoke detector monitors a home, and DWS extinguishes the fires that it detects. For the customer, it's a complete email solution."

About NetPro

NetPro is the leading provider of directory infrastructure management solutions. NetPro's award-winning software monitors, troubleshoots and optimizes the directory and other vital distributed systems, such as email, to ensure constant availability and performance. Proactive directory and distributed systems management enables administrators to reduce administrative costs, minimize network downtime and optimize resources. NetPro's partners include Novell, Inc. and Microsoft Corp., and its customer list features such respected companies as DaimlerChrysler and Cargill. For

more information about NetPro or DirectoryAnalyzer, please visit our website at www.netpro.com or call 480.941.3600.

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About DWS

DWS is the world's largest dedicated provider of GroupWise design, installation, and support. Founded in 1985, DWS provides support services for over 250,000 users in 16 countries around the world. The goal of DWS is to work closely with customers to maximize their GroupWise investment by insuring the maximum uptime of their GroupWise system. DWS customers include such companies as Blue Cross Blue Shield, USDA and Allmerica Financial. Today, DWS' Boston, San Francisco, San Diego, and Pensacola offices serve more GroupWise customers than any organization in the world. For more information about DWS, please visit our website at www.emailsolutions.com or call 800.999.5412.

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